



THE SHALOM
FOUNDATION

2021
Annual Report



Celebrating a *Decade of Hope*

For The Shalom Foundation, 2021 was a year of celebration and growth. Last year we celebrated a major milestone: **the 10-year anniversary of the Moore Center!** Throughout this journey it is so clear to us that the Lord's hand has been guiding us every step of the way, and we have seen Him provide in the most incredible ways.

Each year our staff, volunteers, donors, and partners provide healing and hope to Guatemalan families by using their talents at the Moore Center. Every day families continue to come to us with their most precious treasure: their children. We don't take this responsibility lightly! After a decade of building trust and credibility with the Guatemalan communities in the way our teams serve them, we have been able to change the lives of thousands of families. In turn, we have found ourselves changed for the better by each individual that walks through our doors. Our staff are so proud of the great things we've been able to achieve for our patients in 2021!

Through the incredible volunteer work of Guatemalan surgeons, we were able to continue helping patients whose surgeries couldn't be postponed, even when our U.S. teams couldn't travel to Guatemala due to the pandemic. The Moore Center also expanded its reach by opening a facility in a neighboring property, adding critical additional space that allows our staff to attend more patients and perform clinicals.

To close out our incredible year, we hosted a "Country Christmas" gala fundraising event in Guatemala City, where our founder Steve Moore gave the first "Good Samaritan Award" to our CrediChapín partners - recognizing their commitment as the largest corporate donor in Guatemala for the Moore Center.

This 10-year milestone is shared with people like you, our expanded community of mission teams, donors, partners, volunteers and patients, without whom our doors could never have stayed open. I want to personally thank you all for the part you've played in helping us serve the children of Guatemala. **Your support is the reason they have a brighter future!**

God bless you,



Caylen Santos | *Executive Director*

10 Years of *Healing & Hope*



2011

The Moore Pediatric Surgical Center opens its doors

151 surgeries performed
5 medical missions

2013

We perform our 1,000th surgery since inception

823 surgeries performed
12 medical missions

2015

The Moore Center celebrates 5 Years of Hope

941 surgeries performed
13 medical missions

2017

Steve Moore is named “Peace Ambassador” by the Guatemalan Government

1,042 surgeries performed
15 medical missions

10 Years of *Healing & Hope*



2019

Mission #100 is celebrated!

937 surgeries performed

14 medical missions

2020

**White Flag Survival Kit project
launched in response to COVID-19**

174 surgeries performed

4 medical missions

586 white flag survival kits

105,480 meals distributed

2021

**The Moore Center celebrates its 10th
anniversary and opens clinic spaces**

194 surgeries performed

3 medical missions

352 white flag survival kits

60,000 meals distributed

2021 U.S. Missions

August

The Moore Center hosted a dental mission sponsored by the Southeast Dental team

73 dental procedures performed

September

We welcomed Austin Smiles, our first medical missions team since the start of the pandemic

45 cleft lip and palate patients helped

October

Healthworks Collaborative joined us for their first medical missions trip to The Moore Center

46 patients helped through general surgery and orthopedics

Colorado Orthopedics closed out the year as our final team in 2021

35 patients helped through general surgery and orthopedics



"I don't speak Spanish, but I feel like the love these little patients give back to me is more than I could ever give them."

Lola Wilson | Hirsche Smiles

2021 Impact



194

surgeries performed



286

medical treatments provided from our pharmacy



654

first-time medical appointments



553

Nutritional Program consultations



92

dental procedures performed



136

telemedicine pediatric appointments



146

Guatemalan non-medical volunteers



347

post-surgery follow-up appointments



45

villages visited on outreach



60,000+
meals distributed

Our Programs



654 Pediatric medical consultations

Total consultations by specialties:

163 orthopedics

111 cleft lip and palate

85 ophthalmology

97 dental

68 plastic surgery

64 ear, nose, and throat

34 general surgeries

32 urology



126 Surgeries performed by Medical Missions Teams

These patients received 347 post-operative appointments by in-country Guatemalan doctors.

"The blessing we have to change lives and create a better future is an overwhelming opportunity for all of us."

Dr. Ken Moore | Mayor of Franklin, TN



Our Programs

 **553** Nutritional consultations

This program helps children from 0–3 years with cleft lip and palates reach their goal weight of 10 lbs. to receive their surgery. In addition to receiving pediatric consultations, these patients receive fortified nutrients and formula to supplement their diet.

 **136** Telemedicine pediatric appointments

We have adapted to work within our world's Covid-19 reality by overcoming distances and finding more efficient processes by providing free telemedicine and online triage services to our patients.



Our Programs



352 White Flag Survival Kits Distributed

These kits were delivered to families in the countryside and people living in extreme poverty within Guatemala.

23,000+ pounds of food delivered

60,000+ meals distributed

45 villages visited



"With this White Flag Survival Kit, we feel reaffirmed of the promise you gave us: that you would always be here for your patients."

White Flag Survival Kit Recipient



Our Programs

 **400+** Families served through our Chaplaincy Ministry



Our Chaplaincy ministry flourished this year under our new Chaplain, Will. He and his team provided emotional and spiritual support to our patients' families.

We held the third annual Pastors' Breakfast, where our network of volunteers was trained on the Gospel and resilience. They also learned how to refer new patients from their communities to the Moore Center.

Moore Center staff who work the closest with our patients' families received a 5-day seminar on how to explain the Gospel through "storytelling". We specifically addressed how to find healing from emotional trauma through Bible narration for our patients' families who cannot read or write.



Thank You!

Throughout these 10 years we have understood that no dream, project, or mission can be successfully executed without the Lord leading every step of the way.

This decade God has used our foundation to bless thousands of families through the generosity of those who have believed in this mission. Your contributions have allowed us to see that in Guatemala it is possible to transform the futures of kids in need!

I want to thank the Board of Directors, Executive Director, our staff, partners, donors and institutions that make The Shalom Foundation possible. We know that the smiles on our patient's faces are testimony to the people that had the courage to say "yes" to God's calling to support this mission.



Mike Gudiel | *COO/Country Director*

"Your support is the reason these children have a brighter future! Thank you from all of us at The Shalom Foundation."

Caylen Santos | *Executive Director*

