



THE SHALOM
FOUNDATION

— 2022 —

Annual Report





Full Year, *Full Hearts*

We are so thankful that the Moore Center is back to hosting medical missions year-round! **Through these week-long missions, we were able to serve patients from every district of Guatemala.** 2022 was absolutely a year of hard work but our staff and partners saw an incredible amount of momentum that we can't wait for you to see in this annual report.

Additionally, our foundation was awarded *The Platinum Seal of Transparency* through GuideStar. We are so proud of this achievement, as this rating puts us in the **top 0.1% of charities** nationally in terms of transparency!



We thank God for all the achievements you are about to read through, which were only made possible through the commitment and generosity of all who uplift this beautiful organization.

Thank you very much for your continued partnership – your support means everything to us!

God bless,



Caylen Santos

The Shalom Foundation | CEO





OUR MISSION:

We exist to bring healing and hope to underprivileged children in Guatemala by providing free, life-changing medical and nutritional care to those who need it most.



Medical Missions

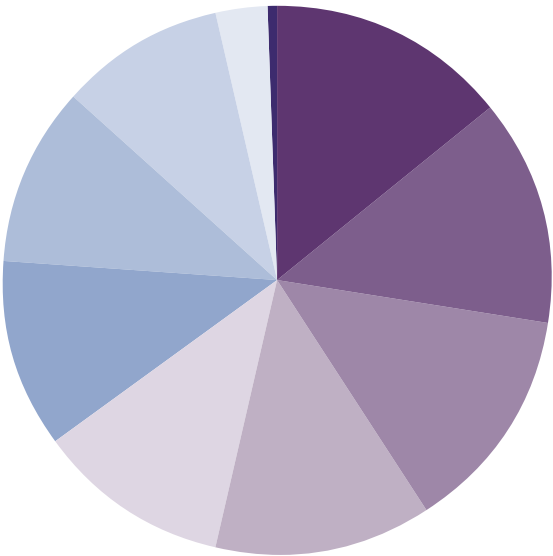
We partner with highly skilled medical professionals from all over the United States to coordinate **one-week volunteer medical mission trips across ten surgical specialties**, providing vital care to underserved children in Guatemala.

During each trip, these medical heroes evaluate and help hundreds of little patients through surgical procedures performed at the Moore Center. Each life-changing surgery transcends borders and provides critical access to those who need it most. Thanks to the generosity of highly specialized volunteers, we are able to maximize our impact and provide the highest quality of medical care so that every child has a brighter future.



741 Surgical Procedures Performed by Teams

SURGERIES BY SPECIALTY:



Surgical Specialties:

- Orthopedic | 105
- Cleft Lip & Palate | 99
- General | 99
- Hand and Arm | 95
- Ophthalmology | 84
- Ears, Nose, & Throat | 84
- Urology | 77
- Dental | 73
- Microtia | 21
- Plastics | 4



THEN AND NOW

Roberto's *Story*

At 8 pm on a Friday night, the Ophthalmology mission had just finished and doctors were getting on the buses when our security guard called out, "The Hamilton Eye Institute / Le Bonheur Children's Hospital team has a visitor!"



Roberto and the team after his strabismus surgery.

Iris walked into the center with her son Roberto by her side. **These two had traveled 5 hours from Jutiapa, just so that they could say thank you again to this medical team for repairing Roberto's strabismus a few years prior!**

During the pandemic the hotel where she worked had to let go of their staff, and now as a single mother

Iris is starting a small business in her hometown. **As soon as Iris heard the Moore Center had resumed surgical missions and that Roberto's doctors had come back to Guatemala, she traveled just to say "thank you" one more time.**

It was an unexpected surprise, a miracle to witness, and the best reminder of the impact our missions make!



15

MEDICAL
MISSIONS



939

SURGERIES
PERFORMED



219

DENTAL
TREATMENTS



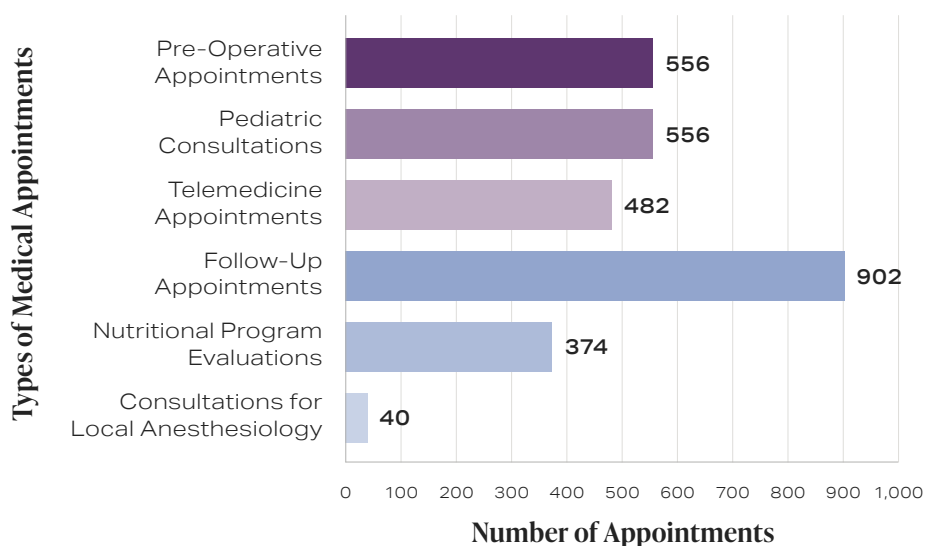
Program Impact

 **2,782** Medical Evaluations

MEDICAL CONSULTATIONS AND EVALUATIONS:

Every patient's journey begins with a comprehensive medical consultation and evaluation at the Moore Center. With an official diagnosis, our patients can join the waiting list for their particular surgical specialty, and get paired with the best surgeons and doctors from the U.S.

NUMBER OF MEDICAL APPOINTMENTS BY TYPE



 **939** Surgeries Performed

SURGICAL CARE:

At the Moore Center, we believe that everyone deserves access to quality healthcare, no matter their background or circumstances. **Our teams are dedicated to giving every child healing and hope by providing free, life-changing surgeries.** Every surgery means so much more than restoring bodily health. It gives our patients a brighter future and empowers them to dream again!



Andres' Journey

Not every patient's journey ends after their first surgery. Sometimes it takes multiple treatments to fully correct an issue. That is why your support over the years has meant so much, because **it allows us to walk alongside patients like Andres every step of the way, even if it takes years to ensure they are fully taken care of.**

Andres was born with a rare face deformity, and even the doctors didn't know what it could be. After hearing about the Moore Center, Andres' mom brought him for a medical evaluation. At 6 years old, he was finally able to get an official diagnosis: macrostomia.

But his path to healing wasn't easy, it took three separate surgeries by multiple medical teams over the course of years to repair his cleft. Because of the faithfulness of donors and volunteer teams, Andres finally completed his final procedure. **In January of 2023 he was able to get his scar removed, 10 years later!** Now he is learning English, so that one day soon he too can volunteer at the Moore Center like the heroes that took care of him over the years.



Andres after corrective lip surgery in 2016.



Andres after fat graft in 2017.

Andres after his final scar removal in 2023



842
MOORE CENTER
VOLUNTEERS

32,095
VOLUNTEER
HOURS

"I've accepted I am this way because they taught me how to love myself as I am. But the surgery makes me very happy! It is a blessing from God since not many have this opportunity."

— Andres



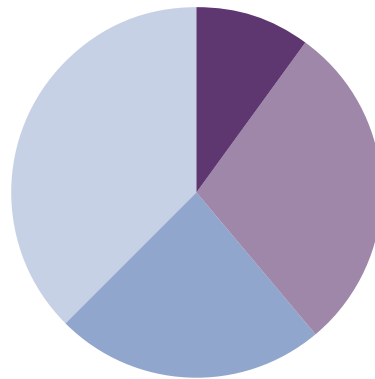


374 Patients Attended Nutritional Programs

NUTRITIONAL PROGRAMS:

Many children in Guatemala are caught in the vicious cycle of malnutrition. It is a complex problem that affects not only their health but also their chances of receiving surgical care. To combat this, we provide parents and caregivers with a comprehensive education on nutrition and how to ensure their child gains the necessary weight for surgery. We also provide each child with fortified nutrients and formula to supplement their diet, ensuring they grow healthy and strong.

NUTRITIONAL PATIENTS BY AGE AND GENDER



Gender and Age

- Female 0-11 Months | 38
- Female 1-2 Years | 108
- Male 0-11 Months | 88
- Male 1-2 Years | 140



219 Dental Treatments

DENTAL CARE:

We strive to ensure that all of our patient's needs are met. Due to the effects of poverty, dental care is often neglected, as it is far too expensive for our patients' families to afford. **Almost every child we see is in need of dental treatment, which is why we opened our dental clinic at the Moore Center this year!** Since opening, we've been able to prioritize the most urgent dental cases while providing access to dental care for patients year-round.

DENTAL TREATMENTS BY GENDER

106 Girls

113 Boys

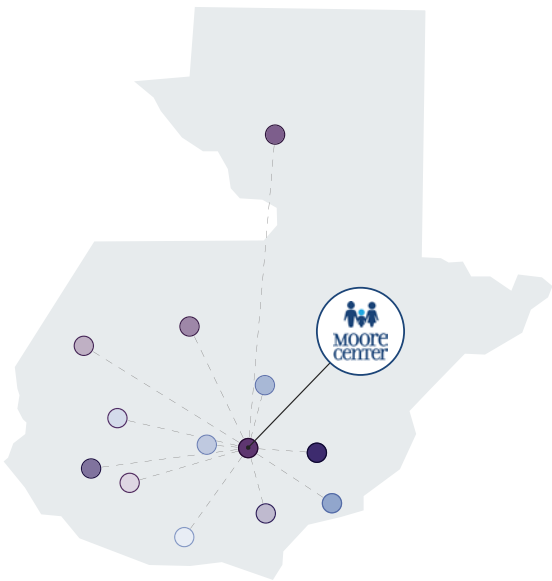


323 White Flag Survival Kits Distributed

WHITE FLAG SURVIVAL KITS:

We believe that quality care extends beyond the operating room. In our ongoing effort to alleviate the hunger pandemic in Guatemala, we deliver White Flag Survival Kits to the most malnourished families in need of immediate aid. Each kit provides our patients' families over 50 lbs. of non-perishable items like rice, beans, oats, oil, and other food products, access to free telehealth services, and personal hygiene products to combat the spread of sickness and disease.

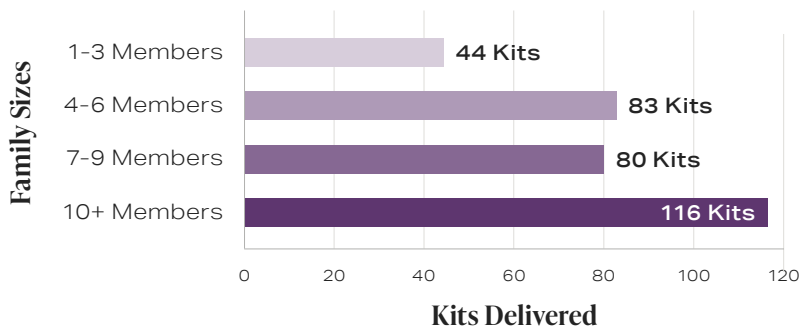
WHITE FLAG SURVIVAL KITS DELIVERED BY COMMUNITY



Community Reach

- Guatemala City | 50
- Peten | 36
- Quiche | 30
- Huehuetenango | 30
- Suchitepequez | 30
- Jutiapa | 19
- Baja Verapaz | 18
- Chimaltenango | 16
- Quetzaltenango | 12
- Escuintla | 12
- Jalapa | 2
- Retalhuleu | 1
- Santa Rosa | 1

WHITE FLAG SURVIVAL KITS DELIVERED BY FAMILY SIZE



15

COMMUNITIES RECEIVED WHITE FLAG SURVIVAL KITS



19,800

POUNDS OF FOOD DISTRIBUTED



6,600

POUNDS OF CLEANING SUPPLIES PROVIDED





3,256 People Reached

CHAPLAINCY PROGRAM:

Our chaplaincy program offers spiritual care, compassion, and support for patients and their families. We also minister to pastors across Guatemala by organizing seminars and retreats that equip them with resources and tools to help their communities thrive.

2022 CHAPLAIN MINISTRY HIGHLIGHTS:



753 Families

Heard the gospel and were prayed with at the Moore Center



988 People

Provided with prayer and counseling services in San Andres Semetabaj outreach mission



235 Leaders

Trained on gospel ministry in partnership with Lifeway



61 Pastors

Equipped through our 4th Annual Pastoral Conference, impacting 30 different ministries across Guatemala



*“At the Moore Center no patient is left behind. Every person is lovingly served from the moment they step into the hospital. **The faith, hope and love shown here will never be forgotten and its impact will last forever.**”*

— Lizzie | Volunteer

Our Financial Commitment

The Shalom Foundation recognizes that you—our supporters—trust us to effectively and efficiently provide healing and hope to underprivileged children in Guatemala. We are grateful to partner with you on this incredible journey!

We invest wisely not only in our international medical program, but also in talented staff, reliable business processes, efficient fundraising methods, and robust administrative systems that help us impact more patients and families every year.

We are committed to following GuideStar's Platinum standards of accountability, which represent the highest level of transparency and are proud of receiving the top tier ranking on Charity Navigator.

Thank you for your continued trust – we never take it for granted.

Faithfully,

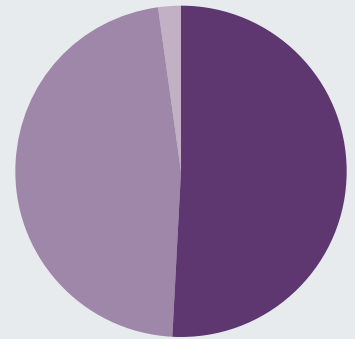


Caylen Santos | CEO



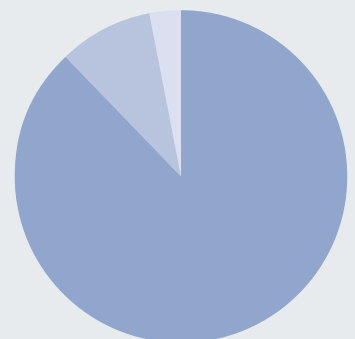
Mike Gudiel | COO

2022 REVENUE SOURCES



- Donations | 51%
- Events | 47%
- Other | 2%

2022 RESOURCE ALLOCATION



- Programs | 88%
- Management and General | 9%
- Fundraising | 3%



Audited financials are available on our website.



OUR VISION:

We envision a world where
every child in Guatemala has
access to quality, affordable
healthcare and nutrition.



**THE SHALOM
FOUNDATION**

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